



Long Electric LLC 6317 Quinn Rd Frederick, MD 21701 Telephone: 301-662-1920 Fax: 301-662-8298

www.long-electricllc.com

Generac generator Annual Maintenance Agreement

- 1. Long Agrees to perform Routine Maintenance procedures per your maintenance selections
- 2. The maintenance visit will be done at Longs convenience and a courtesy call will be made the day before. There is no need for anyone to be present. A Sticker will be left on the unit inside showing that we have done service.
- 3. This contract shall continue in force for a period of one year, unless terminated earlier by mutual agreement. This contract shall be renewable at the purchaser's option in one year increments. This rate is subject to escalation of the prices herein as required to offset increased labor, transportation and material costs, but the cost of the contract can only be changed at its renewal date.
- 4. The quoted price for this contract is based on two services per year only. Each service will be during normal working hours, defined as between the hours of 7:00 AM and 3:00 PM Monday Friday excluding holidays. Other charges will apply should service be required on an overtime basis or in addition to the two visits per year.
- 5. No assignment of this contract may be made without the mutual consent of both parties
- 6. If any amounts due to Long are in arrears thirty days or more at any time, Long shall have the option of immediate cancellation of this contract in full without further liability or obligation.
- 7. Long's preventative and remedial maintenance responsibilities will not include the following: Failures caused by neglect, misuse, abuse, incorrect operation of the equipment, unsuitable environment, or failures arising from acts of God (i.e fire, flood etc)
- 8. Purchaser agrees to operate the generator in accordance with Generac's /Guardian's instructions and specifications, and to notify Long promptly of any change in the normal operating conditions
- 9. Purchaser agrees to provide ready access to the generator during normal business hours for purposes of routine maintenances.
- 10. Purchaser agrees that the items of equipment recommended or required by insurance companies, state, federal, municipal, or other authorized entities and the installation thereof

shall be obtained at the full expense of purchaser and shall not be covered by this maintenance contract.

11. In consideration for the maintenance to be provided, the purchaser agrees to make payment in full upon acceptance of this agreement.



Maintenance Plans

Includes:

22kw air cooled unit or smaller 2 visits per year \$340.00 1 year \$640.00 2 years 22kw liquid cooled unit up to 60kw 2 visits per year \$540.00 1 year 1030.00 2 years 80kw or larger liquid cooled units 2 visits per year \$715.00 1 year \$1380.00 2 years

The first visit will start depending on when you sign up Visit 1 between April/May Visit 2 between Oct/Nov

Visit 1 includes:

Check battery

Check radiator fluid (liquid cooled units only)

Check all fluids

Check/Change air filter (as necessary)

Check voltage

Check frequency

Change oil 5w30 (this is done every other visit and is recommended once a year or every 500 hrs)

Change/check spark plugs

Change oil filter

Clean and wax the outside of the unit

Visit 2 includes:

Check battery

Check radiator fluid (liquid cooled units only)

Check all fluids

Check air filter

Check voltage

Check frequency

Clean and wax the outside of the unit

^{*****}please return the third page completely filled out with payment. Thank you



Please Return signed portion of contract with check within 30 days

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\$640.00 2 years
\$1030.00 2 years
\$1380.00 2 years
_ Date: (homeowners signature required)

** (information required for new customers)

Please refer to your original estimate or call the office if unsure about your generator size.